



## St. Mary • Greenwich, CT ELECTRONIC GIVING

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### Frequently Asked Questions

**How do I sign up for the Electronic Giving program?**

Simply fill out the enclosed form and return it in the envelope provided. Our Electronic Giving Program will begin on January 1, 2009.

**Do I submit the enrollment form now?**

Yes. If you would like to enroll in our program please complete the enclosed form and return it in the envelope provided. We will begin the processing of your electronic offering in January of 2009. In the meantime, please continue your current giving method until then.

**If I have any questions or want to cancel or modify my donation – who do I call?**

You may call the parish office at 203-869-9393 and we can answer any question you may have or make and change to your account.

**Does utilizing electronic giving cost me anything?**

No. The parish pays a minor transaction fee per transaction. There is no cost to the donor and no additional cost to the parish beyond the transaction charge.

**What are the advantages of the Electronic Giving program?**

Utilizing electronic giving makes it easier for you to donate to our parish, no more searching for your envelopes or writing a check. Electronic giving is also makes it easy for you to track, change or modify your donations utilizing the web interface or by calling the toll free number.

Electronic giving brings additional benefit to the parish in that it provides a steady stream of donations that we can count on regardless of weather, or vacations/travel and other challenges which sometimes prohibit families from attending Mass. Electronic giving truly helps both the donor and the parish for a very modest transaction charge.

**What forms of payment are accepted?**

The Electronic Giving program accepts Visa, MasterCard, American Express, and Direct Debit through your checking or savings account.

**Is this program secure?**

We have organized this program with a very reputable organization that meets all Payment Card Industry (PCI) compliance regulations. No data checking or credit card data is stored at or accessible by the parish or parishioners-it is 100% data protected. Check Free is one of the largest processing companies in the nation. They process tens of billions of dollars per year in transactions.